

## Complaints Received during the month of April, 2026 at PEMRA Complaint Call Center

S. No.	Date Received	Complaint ID	Complaint Description	Category	Channel	Received Via	Status
1	01-04-2026	837	Complaint against Cable operator, 4th star cable Lahore regarding services Closed form last 4 days please take action and rectify the complaint.	Services	---	Phone	Under Process
2	02-04-2026	838	Complaint against cable operator "World Call "DHA Lahore, setup Box Is out of order from last one Month please rectify the complains	Services	---	Phone	Under Process
3	06-04-2026	839	Complaint against "Green Entertainment" Drama "Ghulam Bad shah Sundari" The drama presents nurses in an unprofessional and misleading manner.	Content	Green Entertainment	E Mail	Under Process
4	06-04-2026	840	Complaint against cable service cable not coming from last 3 days and cable operator is not responding. Please take action and rectify my complaint.	Services	---	Phone	Under Process
5	06-04-2026	841	Complaint against all sports channel for showing 1X bet advertisement on their channels which is against PEMRA code of conduct.	Content	---	E Mail	Under Process
6	06-04-2026	842	Complaint against "ARY Digital" Program "Sitaron ki bat hamayon k sath" The program promotes astrology as a definitive science of the future, which is contrary to the fundamental Islamic belief that knowledge of the Unseen (Ghayb) belongs solely to Allah.	Content	ARY Digital	E Mail	Under Process